



## **Southern Water Priority Services Register for help if your water supply is interrupted**

Our Priority Services Register is managed by our customer services team. It is a confidential register for customers who have individual needs, and ensures our employees know about any special circumstances or needs you may have.

Customers can register on our website Priority Services Register:

[Priority Services Register \(southernwater.co.uk\)](https://southernwater.co.uk/priority-services-register)

To complete the online form you will need:

- Your name and address
- Your [payment reference number](#) as found on your bill

Alternatively, telephone us for free on [0800 027 0800](tel:08000270800) from 9am–5pm, Monday to Friday.

You can also email [heretohelp@southernwater.co.uk](mailto:heretohelp@southernwater.co.uk)