






FLOOD ADVICE FOR INDIVIDUALS

GUIDANCE ON PREPARING FOR AND RESPONDING TO FLOODING





PREPARING FOR FLOODING (BEFORE)

1. Check your **flood risk** and **register for flood warnings**?
2. Buy **flood protection equipment**, and make your property **resilient** 
3. Make sure **rivers or streams** on your property are **flowing freely** 
4. Create a **grab bag** in case you need to leave your home 
5. Create a **Household Emergency Plan**, with contacts and insurance details 
6. Join the **Priority Services Register** (if eligible) to receive additional support 

RESPONDING TO FLOODING (DURING)

When flooding is POSSIBLE

(Flood Alert or Met Office rain/thunderstorm warning)





1. Create a **grab bag** in case you need to leave your home 
2. Prepare **flood protection equipment** or make your own by using:
 - A plastic bag filled with soil on a tarp **as a sandbag** 
 - Duct tape to **cover airbricks** 
 - A plastic bag full of rags as a **toilet/drain bung** (to stop water coming up through drains) 

When flooding is HAPPENING

(Flood Warning or seeing impacts nearby)

1. Put out **flood protection equipment** 
2. Move **family, pets, important items**, livestock and vehicles upstairs/to high ground 
3. Consider **lifting/protecting furniture** by standing legs in wellies or buckets 
4. If you're leaving your home: turn off gas, water and electricity supply (if it's safe) 

RECOVERING FROM FLOODING (AFTER)

1. Check with your **District/Borough Council** when it is safe to come home 
2. Check with **someone qualified** before turning on your utilities 
3. Contact your **insurance company** / landlord and follow their advice 
4. Take **photos** of damage before you start clearing up 
5. Report flooding via **hants.gov.uk** 
6. Look into **FloodRe** when purchasing future home insurance 

Need advice? Call Floodline on: 0345 988 1188

Or scan the QR code to read our **Community Toolkit** for more information

DO NOT WALK THROUGH FLOODWATER

It may be contaminated with human waste, and will hide obstacles.

If you must, use a stick to navigate, and remove clothing and wash thoroughly when safe to do so

