




# FLOOD ADVICE FOR COMMUNITIES

GUIDANCE ON **PREPARING FOR** AND **RESPONDING TO** FLOODING




## PREPARING FOR FLOODING (BEFORE)

1. **Share messaging with your community**, making sure they understand the risk, are prepared and are making sure **rivers and streams** on their property are flowing freely 
2. **Monitor rivers and streams** in your community. Clear blockages (if safe to do so), or report them via the **Hampshire County Council website** 
3. **Write a Community Emergency Plan**, on how you'll prevent, and respond, to floods 




## RESPONDING TO FLOODING (DURING)

### When flooding is **POSSIBLE** or **HAPPENING**


*(Flood Alert, Flood Warning or Met Office rain/thunderstorm warning)*

1. **Share messages** about the risk, and what people should do 
2. **Check on vulnerable people** - help them protect their property and possessions 
3. **Monitor rivers and streams**, and clear blockages (if safe to do so) or **report** them 
4. **Open a Community Space** if neighbours need to leave their property, to provide emotional support and a warm drink until emergency services or the local authority arrive


## RECOVERING FROM FLOODING (AFTER)

1. **Take photos** of damage before you start clearing up 
2. **Report flooding** via **[hants.gov.uk](https://hants.gov.uk)** 
3. **Make your community more resilient** for future incidents, by understanding risks, getting to know your community, and creating a **Community Emergency Plan** 

## Homemade alternatives for flood protection equipment

Use a plastic bag filled with soil on a tarp as a sandbag. 

Use duct tape to cover airbricks. 

Use a plastic bag full of rags as a toilet bung (to stop water coming up through drains). 

### NEED ADVICE?

Call Floodline on: 0345 988 1188

Escalate issues to your District/Borough Council

Scan the QR code to read our **Community Toolkit** for more information



### DO NOT WALK THROUGH FLOODWATER

It may be contaminated with human waste, and will hide obstacles. *If you must, use a stick to navigate, and remove clothing and wash thoroughly when safe to do so*